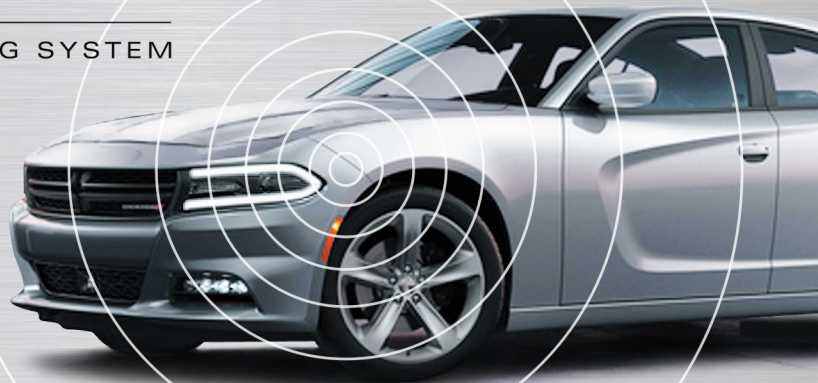




EVTS

ELECTRONIC VEHICLE TRACKING SYSTEM



Owners Manual





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WELCOME

Thank you and congratulations on your purchase of a Mopar® EVTS Electronic Vehicle Tracking System – powered by Guidepoint. By choosing Mopar EVTS you'll have access to a whole new world of benefits and services you can access while in your vehicle, at home, or on the road. You will be able to track your vehicle Online, or from your Smartphone, receive helpful and courteous Roadside Assistance, Emergency Help and use of the convenient Concierge Service provided by the Guidepoint Response Center. Plus, you'll have the peace of mind that comes with knowing your vehicle – and its passengers – are always protected.

This owner's manual will assist you in becoming familiar with all features and services of the Mopar EVTS. Please read it carefully, enter your vehicle/insurance information and store this in a safe place away from your vehicle.

For your EVTS to function properly please call: 877-477-3710 within 72 hours to register your EVTS on our network and activate your service plan features.

You drive. We'll do the rest.

REGISTER YOUR MOPAR EVTS

In order for your Mopar® EVTS to function properly, obtain your proof of ownership to receive vehicle insurance discounts and for you to have access to your service plan features, you must register with a registration specialist at Guidepoint Response Center by calling 877-477-3710. Please have the below list of information handy. In the event of a stolen vehicle, a crash or other emergency situation this information will be readily available to help with the situation.

Please have the following information handy:

- **Mopar EVTS Customer Delivery Kit** – Provided by your Dealer
- **Electronic Serial Number** – Located on the cover of your Delivery Kit provided by your Dealer.
- **Registration Code** – Base Code included, (Silver and Gold codes provided by your Dealer).
- **Make, Model, Year & Color of your vehicle**
- **Vehicle Identification Number**
- **License Plate Number**
- **Mileage**
- **Complete Mailing Address**
- **Email Address**
- **Up to three (3) contact phone numbers**
- **Names of all authorized users on the account**
- **Special Medical Conditions and Allergies**

Guidepoint Member Representatives are available for you 24/7/365 at our Fort Worth, Texas location. The Registration Department is open Mon-Fri 8am-11pm and Sat 8am-4pm, Central Time.

Base System Registration Code:

3887244667





WHAT TO DO IN AN EMERGENCY AND IF YOUR VEHICLE IS STOLEN

If Your Vehicle Is Stolen . . .

Report the theft to the police. Please inform law-enforcement personnel that your vehicle is equipped with a Mopar® EVTS and Guidepoint Response Center is available to assist in the recovery process.

Call us at: **877-477-3710** and provide us your ***Username, Password*** and the ***Police Stolen Vehicle Report Number***.

Our trained and certified specialists will provide law-enforcement authorities your vehicle's location, direction and speed. The Response Center Team will work with law enforcement to get your vehicle back to you as fast as possible, before any damage is done. In the event of an emergency situation on the road, one call from your cell phone to our Response Center is all it takes. Using your GPS coordinates, we will send the help straight to your vehicle.

Optional upgradeable service plans offer our OnCall Service which acts like a panic button inside your vehicle. If you have an accident or other emergency, get help from the push of a button. OnCall instantly alerts the Response Center, and a specialist will work to rush you all the help you need.

DO NOT ATTEMPT TO RETRIEVE THE VEHICLE YOURSELF!

KEEPING YOUR MOPAR EVTS ACTIVE

It is critical to keep your contact and Mopar® EVTS registered vehicle information current. This will allow us to work promptly and effectively with law enforcement and emergency dispatch services. You will receive an annually renewal notice as a reminder to contact Guidepoint Response Center. A Renewal Specialist will verify your contact and vehicle information, answer all questions you might have and be available to assist with current specials and upgrades.

Call **877-477-3710** if any of the following information changes during the course of the year.

1. Contact Telephone Numbers
2. Vehicle Ownership
3. Mailing Address
4. Authorized Mopar EVTS Users
5. High Risk Health Conditions

WARNING: All services may not be available if you fail to keep your contact and vehicle information current. This includes: stolen vehicle recovery, smash & grab detection and other services and features. If your services have been deactivated, there might be extra charges for reactivated service.



MOPAR EVTS SERVICE PLANS

The Mopar® EVTS Base System includes all these features:

GPS Stolen Vehicle Locator

Real-Time Internet tracking by our 24/7/365 Response Center will quickly locate your vehicle anywhere in North America.

Nationwide Coverage

GPS satellite technology and our nationwide wireless network provide complete coverage throughout the U.S., Canada and Mexico.

Police Notification

Once you alert us that your vehicle is missing, we'll locate it in minutes and notify the police right away. Then, we'll work with law enforcement non-stop until your vehicle is back in your possession, often in less than two hours.

Built-in Battery Backup

A reliable, built-in Battery Backup guarantees the safety and security features of your EVTS will continue to operate, – ensuring your vehicle is protected at all times.

\$1,000 Theft Protection Guarantee

In the unlikely event Guidepoint Systems is unable to recover your registered vehicle after a theft, we'll pay you up to \$1,000 to cover your purchase price.

Transferable

If you ever decide to sell your vehicle, your Mopar EVTS stays with the vehicle and transfers to the new registered owner. That means a faster, easier and more profitable sale for you! Or, if you choose, you can take your EVTS equipment with you and install it on your next registered vehicle.

MOPAR EVTS OPTIONAL RENEWABLE SERVICE PLANS



Mopar® EVTS SILVER UPGRADE

Silver Service Plan includes all BASE System features *plus*:

- Early Theft Alert (Geofence) notifies you in the event of theft.
- Response Center Assisted Vehicle Locating.
- OnCall™ / Panic Button.
- Mopar EVTS Smartphone App.
- Excessive Speed Notification.
- 24/7 Low Battery Alerts via cell phone.
- Monitor Vehicle Location Online 200x/year.
- Additional Silver Plan Upgrade Available.



Get available OnCall™ Panic Button with Mopar EVTS GOLD and SILVER Plans



Mopar® EVTS GOLD UPGRADE

Gold Service Plan includes all SILVER features *plus*:

- 24/7 Monitored Smash & Grab Impact Protection.
- Unlimited Monitoring of your vehicle's location.
- Full Concierge Service.

Get Mopar's exclusive EVTS Smartphone App with GOLD and SILVER Plans



Reminder: When registering your new Mopar EVTS Silver and Gold Service Plans, you will need the Registration Card provided by your Dealer. The Mopar EVTS Base System does not include the Silver or Gold features and services.



FAQ'S

Q: Is there a fee to register my Mopar® EVTS system?

A: No, there are no fees to register your system on our network.

Q: Why do I need to register my system?

A: We want to provide the highest level of safety and security for you and your vehicle. We need to verify the system is working properly.

Q: Can I still register on the network without my license plates?

A: Yes, call us and one of our specialists can assist you in obtaining the needed information.

Q: What is an ESN?

A: The Electronic Serial Number is a unique number for your system, provided by your automotive dealer, and is necessary to register on our network. The most common places to find your ESN are within your Customer Delivery Kit (provided by your dealer), inside your vehicle's glove box, or inside your Mopar EVTS Owner Manual.

Q: What can I do if I do not have my ESN?

A: We can attempt to retrieve it for you, or you may contact your automotive dealership from where you purchased your vehicle.

Q: Why do you ask for personal medical conditions?

A: To provide the best care for our members, in case of an emergency.

Q: What is the difference between OnCall and E-Call?

A: With OnCall, the button is pressed and an emergency specialist immediately calls you, with E-Call, you call directly to our 24/7 Emergency Response Center.

Q: How does the Geofence (security fence) work?

A: If your parked vehicle is moved more than the distance of a mile, without the engine running, the Response Center is alerted and immediately notifies you.

Q: What is a landmark/boundary alert?

A: An e-mail alert notification is sent to you when your vehicle arrives/departs a pre-determined location you have selected using your online account.

Q: What is the Smash & Grab/ VIP feature?

A: When your parked vehicle receives impact, the Emergency Response Center will contact you. A specialist would be happy to walk you through setting this up when you call: 877-477-3710.

Q: What personal/concierge services do you provide?

A: Driving directions, traffic and weather updates, reservations and much more.

Q: How can I track my vehicle?

A: Based on your chosen plan, you can locate your vehicle on our website or by using the Mopar® EVTS smart phone app.

Q: Can I buy more locates if I exceed my limit?

A: Yes. You can contact us at 877-477-3463 and speak with a Renewal Specialist for details.



FAQ'S

Q: Can I buy more locates if I exceed my limit?

A: Yes. You can contact us at 877-477-3463 and speak with a Renewal Specialist for details.

Q: Why isn't my vehicle locating?

A: Your system is designed to located nationwide, anywhere there is cell service.

Q: What if my vehicle is moved outside of the United States?

A: The Mopar® EVTS technology allows the vehicle to be tracked all over North America including Canada and Mexico.

Q: What do I do if my vehicle is stolen?

A: Never retrieve your own vehicle. Immediately call the police and obtain a police report then call our Emergency Response Center 877-477-3463.

Q: Can I have more than one person on my account?

A: Yes, you may add other authorized users using your online account.

Q: How long does my service last?

A: Every Mopar EVTS member receives the Basic Stolen Vehicle service for as long as they own the vehicle. Chosen upgraded plans may have annually renewal dates.

Q: Do I receive an insurance discount?

A: Many insurance companies offer a discount when your vehicle is equipped with our products. On the last page of your owner manual, you will find the application for an Insurance Discount Program. If your insurance company requires a signed affidavit, contact us at: 877-477-3463 and a Renewal Specialist will be happy to provide one for you.

Q: Can the unit be disabled if a thief cuts the OnCall button off the dash?

A: No, the system is hidden within the vehicle.

Q: Does my system require maintenance?

A: The system is tested and verified at the time of installation. With selected service plans, it is recommended to test your OnCall button periodically.

Q: Where can I get maintenance for my system?

A: Contact us at 877-477-3463 for your local service center.

Q: Is my system transferrable?

A: Yes and a \$99 reprogramming fee may apply.

Q: What are your business hours?

A: Your Mopar EVTS Emergency Response Team is available for you 24/7/365. Registration Specialists are available: Monday-Friday 8:00am-11:00pm Saturday 8:00am-4:00pm. Renewal Specialists are available: Monday-Friday 8:00am-8:00pm Saturday 8:00am-4:00pm.



WARRANTY

A Mopar® EVTS System sold to an “end user consumer” by an authorized dealer of Mopar EVTS and installed by an authorized dealer/service partner of Mopar EVTS is warranted by GPSi, LLC to the original retail end user consumer purchaser to be free from defects in workmanship and materials for three (3) years or 36,000 miles from the date the system was originally installed.

This warranty is non-transferable, non-assignable and is completely void when the vehicle owner does not register their Mopar EVTS System or, when the system is removed from the vehicle in which it was originally installed. If the vehicle in which the system was originally installed is transferred, the warranty no longer applies. This warranty does not apply to any product damaged by accident, physical or electrical abuse, improper installation, tampering, fire, flood, lightening or other acts of God. Should a product be found to be defective during the warranty duration GPSi, LLC will repair or replace the product or any part of the product that GPSi, LLC agrees is defective without charge to the retail end user consumer purchaser of the product during the warranty period.

In order for the product to be repaired or replaced under the terms of this warranty the defective product must be returned to an authorized Mopar EVTS dealer accompanied by a copy of the original retail sales receipt. The date of purchase and year, make and model of the vehicle and VIN (vehicle identification number) in which the system was originally installed. This data must be clearly indicated on the sales receipt. GPSi, LLC shall not be held responsible for any removal and or installation charges of a defective product, damage to or theft of the vehicle or its contents, or any consequential damages caused by any failure of the product or service to function properly. Under no circumstances should this warranty, or product covered by it the warranty, be considered an insurance policy against loss. GPSi, LLC neither assumes nor authorizes any person or organization to make ANY WARRANTIES, or assume any liability, in connection with the sale, installation, or use of this product. This is the complete Mopar EVTS warranty and no other warranty exists.

The warranty identified in the form is exclusive and GPSi, LLC makes no other warranties expressed or implied for any goods or services provided by GPSi, LLC. GPSi, LLC specifically and expressly excludes any, and all, other warranties. The member's sole and exclusive remedy for any and all claims against GPSi, LLC arising out of the members' use of any Mopar EVTS system or component shall be a delineated in the warranty set above. GPSi, LLC shall not be held liable to any member or any other person or entity for any direct or indirect consequential, special or exemplary damages arising out of or in connection with the member's use of, or inability to use, or misuse of any GPSi, LLC provided product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. The warranty gives you specific legal rights and you may also have other rights which vary from state to state.

TERMS & CONDITIONS

This is an Agreement between the member (“Subscriber”) and Guidepoint Systems (“Guidepoint”), a division of GPSi, LLC, for the provision of Guidepoint Service (“Service”), including Stolen Vehicle Locator (Recovery Service) (“Mopar® EVTS Basic”), Early Theft Alert Service, (“Mopar EVTS Silver or Gold”) or a Guidepoint Service Plan (“GPS Service Plan” or “Service”) for a period of time as further defined below.

- 1. Service.** Subscriber may purchase Service from GPSi or its agent in one of the following plans: Mopar EVTS Basic, Silver or Gold, GPSi shall provide these services as long as all terms and conditions are met.
- 2. Availability.** Service is available to the Subscriber for the Subscriber’s Guidepoint System Service Plan **(a)** only within the 48 contiguous United States, Alaska, Hawaii and Canada, **(b)** if the Guidepoint hardware is installed by an authorized dealer or an authorized installer and **(c)** Service is also limited by the electrical system design and architecture of your vehicle. The Guidepoint System will not function if the battery of the vehicle is discharged or disconnected, and it may be inoperative if the vehicle is in an accident where the Guidepoint System or the vehicle electrical system components are damaged. **(d)** Global Positioning capabilities used to deliver Service will not be available if satellite signals are obstructed. **(e)** Some emergency Services are provided by existing governmental emergency services providers. Guidepoint will use reasonable efforts to contact the appropriate emergency services provider and request assistance but cannot promise that they will respond to the call in a timely manner or at all.
- 3. Activation and Use of Service.** Orders for activating, reactivating, changing, transferring or terminating service will be accepted by Guidepoint only from Subscriber or Subscriber’s authorized agent (referred to as “authorized user”). If required by a specific Service Plan, Subscriber agrees to initiate and maintain service with Guidepoint. Subscriber is responsible for ensuring that the Vehicle and Guidepoint hardware are properly maintained. Subscriber agrees that Services can be used only by Subscriber or Subscriber’s authorized user and only in relation to the vehicle that is equipped with the Guidepoint system. Subscriber must provide the name of his authorized user or users at the time of activation or through other direct contact with the Company. Guidepoint, at its discretion, may limit the number of authorized users allowed for Subscriber account; however, additional authorized users may be purchased by Subscriber. Additionally, Subscriber agrees not to use the Service for any unlawful or abusive purpose or in such a way as to create or risk damage to Guidepoint business, reputation, employees, facilities, third parties or to the public generally and in such cases, Subscriber agrees that Guidepoint in its sole discretion may terminate service.
- 4. Transferability of Service.** Mopar EVTS hardware and Guidepoint services may be transferred between Vehicles with authorization from GPSi and then, only if the following conditions are met: Subscriber agrees to have hardware removed from original vehicle and reinstalled in another vehicle only by an authorized Guidepoint dealer or installer; Subscriber agrees to pay all costs due to authorized dealer or installer for transfer of hardware; Subscriber agrees to pay GPSi or its designated agent a transfer fee, which may be waived at GPSi’s discretion. Upon the sale of Subscriber’s Guidepoint-equipped vehicle, Subscriber may transfer any remaining term of Guidepoint service to a subsequent purchaser of Subscriber’s Guidepoint-equipped vehicle, provided Subscriber delivers notice to Guidepoint and the subsequent purchaser completes and executes a Guidepoint Service Plan Agreement and agrees to abide by its terms. Service may not otherwise be sold or transferred by Subscriber. Subscriber may be charged a transfer fee and/or be required to upgrade to a higher Service Plan and will not be entitled to a refund if certain services are not available on the vehicle to which service is transferred.



TERMS & CONDITIONS

5. Term/Rates/Termination/Declination of Service. **a.** Subscriber is responsible for all hardware charges, installation fees, and Service fees as set forth in this agreement or Subscriber's Vehicle purchase agreement and Service will commence on the Service Activation or Subscription Date. **b.** Subscriber agrees that the Standard Term for all GPS Service Plans is 12 months with automatic and perpetual renewal each year on the same payment terms, unless modified or terminated in the manner provided below. Guidepoint reserves the right to modify any and all terms including but not limited to rates, GPS Service Plan features and benefits, special promotions and other such programs. Unless otherwise provided, charges for a GPS Service Plan are payable in advance upon execution of this Agreement. **c.** If Service is declined by Subscriber for any reason, or if this Agreement has expired, is terminated or cancelled, or if Subscriber's account is past due, Guidepoint is not obligated to provide Service to Subscriber, the Vehicle, its purchaser or its occupants. Any voluntary provision of Service by Guidepoint in such cases will not be considered a waiver of this provision of such voluntary Service. In the event of a declination of Service, the Vehicle purchaser is not entitled to any refund. **d.** Subscriber or Guidepoint may terminate this agreement upon delivery of notice, oral or written, at any time and for any reason. If Subscriber or Guidepoint terminates Service prior to completion of the fixed term, Subscriber shall be financially responsible to Guidepoint for the amount described in paragraph 5f. Subscriber acknowledges that except as otherwise set forth is not entitled to a refund for the cost of the Guidepoint equipment, its installation or the unused portion of the Guidepoint Service. GPSi reserves the right to provide credits and/or refunds to members who have purchased an annual GPS Service Plan; however, the provision of such credits or refunds does not constitute the waiving of any right to unused fees. **e.** Subscriber is required to provide Guidepoint with current and up-to-date contact information, including telephone, address and user information, throughout the course of the year. Subscriber will be sent a renewal notice during the year and is required to respond to update and/or confirm contact information. Failure to perform on this requirement by Subscriber will result in cancellation of services. **f.** If Subscriber selects Service with greater than the Standard Term, Subscriber acknowledges that it may be charged a special lower rate (subject to change as provided in below) in exchange for Subscriber's Agreement to subscribe for a fixed term of longer fixed term than provided as the Standard Term. If Subscriber terminates this Agreement prior to the end of the fixed term or longer fixed term, or Guidepoint terminates service to Subscriber prior to the end of the fixed term or longer fixed term or for nonpayment to other default in Subscriber's obligations, Subscriber agrees to pay Guidepoint (in addition to any other amounts then owing under this or any other Agreement between Subscriber and Guidepoint) a cancellation fee in line with GPSi's written credit and refund policy at the time. Such amount shall be paid or retained by Guidepoint in the case of a prepayment as Liquidated Damages due to the difficulty of determining the actual damages caused by the early termination of this Agreement. **g.** Except as otherwise provided, Guidepoint reserves the right to modify the charges for or scope of services at any time during the term of this Agreement upon 30-day advance notice to Subscriber. Acceptances by Guidepoint of advance payments by Subscriber shall not be deemed a waiver of Guidepoint's right to modify its charges at any time and shall not relieve Subscriber of its obligation to pay such modified charges. In case of any modification of charges, Subscriber shall have the right to terminate this agreement without payment of any damages, as noted above, by written notice delivered to Guidepoint within 15 days after such Subscriber is informed of the proposed modification; provided, however, that upon receipt of Subscriber's election to terminate this Agreement, Guidepoint shall have 15 days to notify Subscriber of its intent not to modify Subscriber's charges, in which case this Agreement shall remain in full force and effect and binding on Subscriber for the full term at the charges applicable to Subscriber without effect of the proposed modification. **h.** Should Subscriber default in the payment of any sum hereunder, breach any representations herein, fail to perform any of its obligations at the time and in the manner specified in this Agreement or under any other Agreement between Guidepoint and Subscriber, or fail to maintain the Guidepoint hardware without damage or interference with Guidepoint business or call center, or should Subscriber be subject of any proceeding under the Bankruptcy Code or become insolvent, Guidepoint shall have the right to discontinue Service at any time without notice and/or terminate this Agreement. In either case, Subscriber shall remain liable for the payment of all charges incurred under this Agreement through the date of termination, which shall be immediately due and payable. Further, Subscriber may be subject to reactivation charges if service is subsequently recommenced. These remedies are not exclusive but are in addition to all remedies provided by law in the event of Subscriber's default. Subscriber will reimburse Guidepoint for attorney's fees, costs of investigation or collector and similar expenses incurred by Guidepoint in the enforcement of any right or privilege hereunder.

6. Renewals, Extensions, Suspensions, Downgrades and Upgrades. **a.** This Agreement shall continue for the Standard Term of the Service selected, unless otherwise mutually agreed to by Subscriber and GPSi. **b.** Unless otherwise agreed, Subscriber may upgrade or downgrade to a different Service, renew or extend the term of this Agreement by providing oral or written notice to Guidepoint. Subscriber may downgrade Service during the Standard terms (as defined in paragraphs 5b and 5c) but Subscriber is not entitled to a refund. In the case of frequent changes (more than one every three months), an administrative charge may be assessed. In all such cases, Subscriber consents to Guidepoint charging any additional fees to Subscriber's credit card, Subscriber's credit card account on file, bank checking account on file or any other account provided to GPSi for payment of fees.

7. Billing and Payment of Charges. Subscriber is responsible for payment of all charges for services furnished by emergency or other service providers, including ambulance, medical, hospitalization, police, security or other services. Subscriber is also responsible for payment of all charges for services provided by roadside assistance suppliers, including towing and other assistance, that are over and above those offered in Subscriber's Service at time of request. Subscriber shall be responsible for payment of all charges related to merchandise purchased from Guidepoint or, in the event of cancellation of Service, for promotional merchandise received from GPSi or its agent. Subscriber is responsible for cellular telephone charges relating to emergency services provided by Guidepoint on behalf of Subscriber, together with usage charges, if any, for all calls to the Guidepoint Center processed with respect to Subscriber's Vehicle. Monthly billing or other usage charges for Guidepoint Services selected by Subscriber are calculated from the beginning of the month, with charges prorated (if necessary). If a Subscriber has authorized charges to be made against a credit card account, Guidepoint will charge amounts due to the credit card account prior to the due date. No additional notice to, consent, or authorization of Subscriber shall be required for such charge. If Subscriber has not authorized charges to be made to a credit card account, or if charges made to the credit card account are not paid, payment must be received on or before the due date. Subscriber agrees that (a) time is of the essence, (b) it would be impractical to fix the exact amount of Guidepoint's damages if Subscriber fails to pay promptly, and (c) in the event of such failure, Subscriber shall pay Guidepoint one and one half percent (1.5%) per month of any amount not paid when due, which fee shall be paid for every month the amount is unpaid and shall be prorated on a daily basis for each day that payment is overdue, provided such charge is permitted according to any applicable law and further provided such charges will not be compounded monthly. Acceptance by Guidepoint of checks or drafts shall not constitute a waiver of Guidepoint's right to payment by legal tender and acceptance of late or partial payments or payments marked Paid in Full or similar notations shall not waive any rights of Guidepoint hereunder. Subscriber may, at the option of Guidepoint, be charged a returned check fee of \$30.00 for any check returned for insufficient funds. Inquiries about or objections charges must be in writing and must be received by Guidepoint from Subscriber no later than the due date; PROVIDED, however, all amounts due Guidepoint, including disputed amounts, must be paid to Guidepoint on or before the due date. Guidepoint will make good faith efforts to resolve disputes in accordance with Guidepoint procedure.

8. Sales Taxes, etc. In addition to the costs of services provided under this Agreement, Subscriber shall pay any applicable sales, use, public utility gross receipts of other taxes, interconnect costs, fees or charges imposed on Guidepoint as a result of the purchase of Guidepoint hardware or providing services to Subscriber. Such taxes will be added to Subscriber's bill when imposed to required by law and any such taxes, fees or charges paid by Guidepoint will be reimbursed by Subscriber.

9. Warranties. THE GUIDEPOINT HARDWARE IS COVERED BY THE WARRANTY. GUIDEPOINT, ITS SUPPLIERS, AND WIRELESS DATA CARRIERS MAKE NO WARRANTIES, EXPRESS OR IMPLIED, REGARDING SERVICE EXCEPT AS SPELLED OUT BELOW. THIS INCLUDES ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL SUCH WARRANTIES ARE EXPRESSLY EXCLUDED.



TERMS & CONDITIONS

10. Limitation of Liability: NOTWITHSTANDING ANYTHING CONTAINED HEREIN, NONPERFORMANCE HEREUNDER BY GUIDEPOINT, ITS SUPPLIERS, AND/OR THE WIRELESS DATA CARRIER SHALL BE EXCUSED IF CAUSED BY ACT OR OMISSION OF A THIRD PARTY SERVICE PROVIDER, EMERGENCY SERVICES PROVIDER, EQUIPMENT FAILURE, ACTS OF GOD, STRIKES, EQUIPMENT OR FACILITY SHORTAGE, OR OTHER CAUSES BEYOND WIRELESS DATA CARRIER'S AND/OR GUIDEPOINT'S CONTROL. IN ADDITION THE LIABILITY OF A WIRELESS DATA CARRIER AND/OR GUIDEPOINT, ITS SUPPLIERS, FOR ANY MISTAKE, OMISSION, INTERRUPTION, DELAY, ERROR, DEFECT OR OTHER FAILURE IN THE SERVICE FURNISHED SHALL IN NO EVENT EXCEED THE AMOUNT OF THE PRORATED MONTHLY CHARGES TO SUBSCRIBER FOR SAID SERVICE DURING THE PERIOD SO AFFECTED, PROVIDED THAT NO LIABILITY SHALL RESULT FOR OUTAGES OF 24 HOURS OR LESS IN NO EVENT SHALL GUIDEPOINT, ITS DEALERS OR THE WIRELESS DATA CARRIER BE LIABLE TO SUBSCRIBER, SUBSCRIBER'S EMPLOYEES, OR SUBSCRIBER'S OR ANY THIRD PARTY FOR ANY COST, DELAY OR INCIDENTAL, GENERAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE SERVICES PROVIDED UNDER THIS AGREEMENT. GUIDEPOINT SHALL NOT BE LIABLE TO SUBSCRIBER, ITS EMPLOYEES, DEALERS, OR ANY THIRD PARTY FOR INJURIES TO PERSONS OR PROPERTY ARISING FROM SUBSCRIBER'S USE OF THE GUIDEPOINT HARDWARE OR THE SERVICE OR THE INSTALLATION, REPAIR OR MAINTENANCE OF THE GUIDEPOINT SYSTEM BY OTHER THAN AN AUTHORIZED GUIDEPOINT DEALER OR INSTALLER. SUBSCRIBER AGREES TO INDEMNIFY AND HOLD HARMLESS THE WIRELESS DATA CARRIER, GUIDEPOINT ITS SUPPLIERS AND DEALERS AND THEIR RESPECTIVE OFFICERS, EMPLOYEES AND AFFILIATES FROM AND AGAINST ANY AND ALL COSTS, EXPENSES, ACTS, ACTIONS OR CLAIMS, ARISING OUT OF OR IN CONNECTION WITH THE ACTIVITIES CONTEMPLATED BY THIS AGREEMENT. WHETHER BROUGHT BY SUBSCRIBER'S EMPLOYEES OR THIRD PARTIES, EVEN IF OCCASIONED BY THE SOLE NEGLIGENCE OF GUIDEPOINT, DEALER OR THE WIRELESS DATA CARRIER. IN THE EVENT SUBSCRIBER HAS AUTHORIZED GUIDEPOINT TO CHARGE AMOUNTS DUE AGAINST ITS CREDIT CARD ACCOUNT, THE INDEMNIFICATION AND HOLD HARMLESS AGREEMENT CONTAINED IN THIS PARAGRAPH SHALL EXTEND TO CLAIMS EXPENSES, LIABILITIES OR DAMAGES ARISING IN CONNECTION WITH USE OR OWNERSHIP OF THE CREDIT CARD ACCOUNT OR FORM ISSUER'S REFUSAL TO PAY AMOUNTS CHARGED TO SUCH CREDIT CARD ACCOUNT SUBSCRIBER FURTHER AGREES TO PAY GUIDEPOINT'S, DEALER'S AND/OR THE WIRELESS DATA CARRIER'S REASONABLE ATTORNEYS' FEES AND COSTS (1) ARISING FROM ANY ACTIONS OR CLAIMS FOR WHICH THIS PARAGRAPH PROVIDES THE GUIDEPOINT INDEMNIFICATION, OR (2) INCURRED IN CONTESTING THE APPLICABILITY OF THIS PARAGRAPH.

11. Vehicle Tracking and Privacy on your Guidepoint System. Subscriber understands and agrees that in conjunction with employee training, quality control and the provision of service Guidepoint may monitor and/or electronically record conversations. Subscriber consents to Guidepoint using Subscriber information to administer subscription services, offer new products or services, respond to regulatory and legal requirements including credit reporting and fraud prevention, and electronically tracking Subscriber's Guidepoint-equipped vehicle in conjunction with providing services or to locate Subscriber's vehicle if Subscriber is in default of this Agreement or any finance or lease Agreement. Subscriber consents to Guidepoint providing Subscriber information and location to law enforcement and/or emergency services personnel or in response to a subpoena or other such legal process.

12. User Name and Password. Subscriber acknowledges that he/she accepts full responsibility for the use and protection of the Subscriber's Guidepoint User Name and Password. Subscriber may change his/her User Name and Password at any time by contacting the Guidepoint response center. However, Subscriber accepts full responsibility for all Guidepoint services provided in conjunction with the use of the Guidepoint User Name and Password by Subscriber or third parties with whom subscriber has made User Name and Password available. These charges may include the full retail value of products or services delivered in the name of the member including, but not limited to, such items as roadside assistance, towing, merchandise, reservations or other items.

13. No Agency Created. This Agreement does not in any way create the relationship of principal and agent, joint venture, partner, or employer and employee between Guidepoint and Subscriber and under no circumstances shall Subscriber hold itself out to be or in any way be considered an agent of Guidepoint.

14. Assignment. Guidepoint may assign in whole or in part, its right or duties under this Agreement, without notice to Subscriber, and upon such assignment Guidepoint shall be released from all liability hereunder. Subscriber may assign this Agreement only upon the prior written consent of Guidepoint. Subject to this restriction, this Agreement shall apply to, inure to the benefit of, and be binding upon the heirs, successors, subcontractors, and assignees of the respective parties.

15. Notices. Notices to Subscriber shall be deemed given if deposited in the U.S. mail addressed to the Subscriber's last known address. Notice to Guidepoint shall be deemed given when received by Guidepoint.

16. Severability. Should any part or portion of this Agreement be found invalid, the balance of the provisions shall remain unaffected and shall be enforceable.

17. Third Party Beneficiary. Wireless Data Carriers, and Guidepoint's suppliers and Dealers are intended to be third party beneficiaries under this Agreement.

18. Governing Law. This Agreement, including all matters relating to the validity, construction, performance and enforcement thereof, shall be governed by the laws of the state of Michigan without regard to its conflicts of laws, promises and applicable federal law, the regulations of the FCC, the laws and regulations of the state where Service is provided, and by any tariff required to be filed by Guidepoint pursuant to such state's law. This Agreement is subject to amendment, modification or termination if required by such regulations or laws.

FCC UDV-1103022011008

IC 8460A-20110302008

This device complies with Part 15 of the FCC Rules [and with RSS-210 of Industry Canada].

Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.



LIMITATIONS

Cellular Communication Limitations

While you are in your vehicle, you are relying on cellular technology for communications with the Guidepoint Response Center. Your cell phone provider's coverage may limit your ability to communicate with the Guidepoint Response Center. If you request Mopar® EVTS Electronic Vehicle Tracking System assistance outside your cellular communication service area or if your cellular provider's system is busy due to reaching maximum call capacity, the Mopar EVTS Electronic Vehicle Tracking System Personal Assistant may not be able to assist you.

GPS Positioning Capabilities and Limitations

Vehicle location is available by receiving and interpreting signals transmitted by satellites. Your Mopar EVTS Electronic Vehicle Tracking System is designed to receive those satellite transmissions every second and store data in the unit for retrieval, via our wireless network, in real-time. When signals experience obstruction, real-time location capabilities can be impaired or completely lost. Obstructions can occur when your vehicle is driven into areas with tall buildings, tunnels, parking garages or underpasses. In addition, trees and other objects can also affect GPS location capabilities. If we are unable to retrieve real-time location data, we may be able to retrieve recent historic data from the unit and/or we may depend on you to provide verbal information about your location in order to provide services.

All Mopar EVTS Electronic Vehicle Tracking Systems require a constant 12-volt power source as well as cellular and GPS Satellite service to be available and operating for your Mopar EVTS Electronic Vehicle Tracking Systems features to function properly.

VEHICLE INFORMATION / INSURANCE

Vehicle Registration/Insurance

Make: _____ **Model:** _____ **Year:** _____

Date of Purchase: _____ **Dealership:** _____

VIN#: _____

License Plate: _____

Insurer / Telephone #: _____

Insurance Discounts

In some states, your insurance carrier may offer you a discount on the comprehensive portion of your insurance when you have a stolen vehicle recovery and/or a security system installed in your vehicle. We recommend you check with your agent for details. Guidepoint can provide an affidavit of services to you upon request. Just call: **1-877-477-3710** for assistance.



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